PET CARE TECHNICIAN

Job Description:

**Pet Care Technicians** perform various duties in caring for people’s pets. These duties can include grooming, feeding, walking, and sitting, among other things. A pet care technician is responsible for the well being of a pet and its everyday needs. A few of the main duties of a pet care technician are talking with customers about their pet’s needs. They also have to get the pets to relax and trust.

Job Responsibilities:

* Dematting and detangling hair as required.
* Bathing, conditioning, and drying pets.
* Trimming pets’ nails, brushing their teeth, and cleaning their ears.
* Grooming and styling pets according to pet owners’ instructions or standard grooming styles.
* Accommodating special requests that pet owners may have.
* Identifying health issues in pets, such as ear infections, skin conditions, or tooth decay, and informing pet owners of these observations.
* Ensuring that all pets are safe during the grooming process.
* Routinely cleaning work areas.
* Recommending suitable products to pet owners.
* Ability to manage pet’s behavior
* Treat all pet’s humanely
* Performs a hands on pet assessment on all pets to recommend services and build trust with the pet parents
* Perform pet grooming services to breed standards and to client’s personal preferences
* Maintain a high level of cleanliness, sanitation, and humane conditions for all pets in the grooming area.
* Ensure the safety and well-being of every pet and associate in the store, taking immediate action whenever necessary
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* Routinely cleaning work areas.
* Recommending suitable products to pet owners.
* Ability to manage pet’s behavior
* Treat all pet’s humanely
* Feed pets to owners instructions and standards
* Ensure pets always have clean fresh filled water bowls
* Keep pet’s area clean of urine and stool
* Provide pet bedding as instructed by owner
* Monitor for signs of stress in pet and act accordingly
* Provide scheduled walks, training, and play time for pets

Job Qualifications:

* High school diploma
* Certification through the National Dog Groomer Association of America required
* Certification through the Certification Council for Professional Dog Trainers required
* Unencumbered state license may be required
* Experience working with pets
* Experience as a pet care technician

Opportunities as a pet care technician are available for applicants without experience in which more than one pet care technician is needed in an area such that an experienced pet care technician will be present to mentor.

Job Skills Required:

* Love for pets
* Working understanding of animal behavior
* Ability to wash, cut, and groom pet hair
* Ability to provide pet services such as teeth brushing, nail clipping, etc
* Ability to multi-task and prioritize work
* Attention to detail and problem solving skills
* Resourcefulness and ability to problem solve
* Outstanding communication and interpersonal skills
* Ability to not take customer issues personally
* Good listening skills
* Sound understanding of animal behavior.
* The ability to stand for long periods of time.
* The ability to treat all animals with compassion.
* The ability to lift heavy pets and equipment.
* Excellent communication skills.
* Exceptional customer service skills.